

STATE OF SOUTH DAKOTA  
OFFICE OF PROCUREMENT MANAGEMENT  
523 EAST CAPITOL AVENUE  
PIERRE, SOUTH DAKOTA 57501-3182

**Screened Provider File**  
**Questions and Responses**

**PROPOSALS ARE DUE NO LATER THAN 05/18/2021, 5:00pm CDT**

RFP 2356

BUYER: Division of Medical Services

POC: Dawson.Lewis@state.sd.us

**Q:** Would DSS consider extending the Proposal Submission date (Section 1.4)?

**A:** We understand the short turn-around however an extension to the response time is not possible.

**Q:** What would be the average number of users from the State accessing the proposed solution be?

**A:** The SOW included a file of data, hence the number of users would be immaterial. If the solution includes website access or other method of accessing the data, the number of users could be discussed further. For purposes of response, consider up to 5 users.

**Q:** Is the vendor allowed to use BOTs/Automations to extract the required data from relevant public websites (NPPEs, OIG, SAM etc.)?

**A:** The SOW does not limit the manner in which the data is obtained. The data would need to be considered primary source verification.

**Q:** We are assuming that only the providers practicing in South Dakota are in scope. Can you please confirm that our assumption is accurate?

**A:** This is inaccurate. The SOW indicates the desire for national validated provider data.

**Q:** Can you please provide an estimate of monthly volume?

**A:** The SOW seeks a file of validated data for State use and is not based on the State sending data to the vendor.

**Q:** We understand that the State data must be stored in the US and should not be shared with any personnel located outside of US. However, does the state classify the provider specific data, like NPI, License # as 'State Data' and is the access to this data also restricted to within the US?

**A:** State Data is any data produced or provided by the State as well as any data produced or provided for the State by a third-party. Other data does not fall under this requirement.

**Q:** If the provider specific data does not fall under 'State Data', can the vendor perform some of the services from outside the US?

**A:** State Data is any data produced or provided by the State as well as any data produced or provided for the State by a third-party. Vendor can perform services from outside the US involving other data.

**Q:** If all data is hosted in the US, is it acceptable to have IT development and IT support located outside the US?

**A:** Yes, if State data is not shared with the personnel outside of the US.

**Q:** Does this RFP replace 2279?

**A:** No

**Q:** Would DSS consider extending the Proposal Submission date (Section 1.4)?

**A:** We understand the short turn-around however the current contract period is ending and an extension is not possible.

**Q:** 3.0 Scope of Work on page 4 of the RFP states "Providers response should include a proposed file layout". Exhibit 3 states "This is not required to be included in your response". Are we to include a proposed file layout?

**A:** Yes, the Vendor's proposed layout should be included.

**Q:** Item 4.6 on page 6 of the RFP states "The Offeror must detail examples that document their ability and proven history in handling special project constraints." Would DSS please further define/clarify what it means by "special constraints"?

**A:** This is a standard required for all RFPs. The Vendor should provide examples of constraints that may have arisen on other projects such as resource limitations, federal deadlines, and any other similar items that did or could have impact on the project.

**Q:** Please provide more details on what the requirements for "availability" and "familiarity" to the project locale are attempting to confirm or speak to.

**A:** This is a standard required for all RFPs. Certain projects may benefit from the Vendor being familiar with the issuer of the RFP and/or the ability to be available at the issuer's location.

**Q:** In Section 3.0 Scope of work you state the following: "Successful Offeror shall provide a data file weekly of national validated providers in a file layout format as mutually determined by the

Offeror and DSS.” In Section 4.9 you state :” All solutions acquired by the State that are hosted by the Offeror , including Software as a Service, or hosted by a third-party for the Offeror will be subjected to security scans by BIT or preapproved detailed security scan report provided by the Offeror”. Since the “solution” that DSS is requiring is a data file there is nothing dynamically to scan, is this requirement applicable? If a scan is required we cannot provide a sample without an NDA signed due to our security policies. Is it possible for us to send a NDA for your review and signature? If so, but in the event we do not have a signed NDA by the due date of this response, would it be acceptable to send the sample once the NDA is signed?

**A:** If the proposed solution does not include a web application or website that would be accessed by the State, this requirement would not apply. If the security scan requirement applies and the Offeror sends a scan report with the proposal, the report can be redacted by the Offeror. The State’s goal at this point is to see if the contents of the report will be acceptable, not to review the contents themselves.